



Limited Warranty for Residential Use

We want you to be happy and confident in your investment. Since its inception, Palapa Kings, Inc. is committed to producing high quality thatched umbrella structures. Each Palapa is built to order using highly skilled craftsmanship and we pride ourselves on quality construction, unsurpassed service, and timely delivery. Palapa Kings, Inc. warrants that our frameworks, at the time of sale are free from defects involving material and/or workmanship in the manufacturing process. For all our products used in residential applications, Palapa Kings, Inc. makes the following Limited Structural Warranty.

This limited warranty applies to Palapa Kings, Inc. products installed and/or purchased for residential dwellings. This warranty covers substantial defects in the wood structure and workmanship on your Palapa.

This warranty does not cover any problems with our products that result from improper storage, handling, or installation (from another contractor), or any problem that is caused by abuse, misuse, or an act of nature (such as a flood, earthquake, or hurricane). Further, this warranty does not cover the Mexican Rain-cape Thatch or South African Reed Thatch unless damaged in transportation by a company selected from Palapa Kings, Inc. Also, consequential and incidental damages are not recoverable under this warranty.

This limited structural warranty lasts for five years from the date of purchase.

If you have a structural problem with your Palapa product(s), contact us directly at the following:

Palapa Kings, Inc.
305 Airport Rd. #110
Oceanside, CA 92058
760-757-7296 office
760-757-7272 fax
info@palapakings.com

We will then arrange a mutually suitable time and way to handle the problem, and if possible, correct the problem. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.